

## Who Offers Permanent Supportive Housing?

- Heartland Alliance
- Tellurian UCAN
- Housing Initiatives
- Porchlight
- Community Action Coalition
- YWCA
- The Road Home



## Who Offers Rapid Re-Housing?

- Tenant Resource Center
- Community Action Coalition
- Porchlight
- YWCA
- The Road Home

*\*If you are a **VETERAN** experiencing homelessness, please contact the Health Care for Homeless Veterans outreach team on the 5th floor at 345 W. Washington Avenue. Walk-in appointments available Monday-Friday from 8:00-10:00 AM.*

**HOUSING  
IS A  
HUMAN  
RIGHT.**



**MADISON, Wisconsin**

# HOW DO I GET IN?!

*Understanding  
Permanent Supportive Housing,  
Rapid Re-Housing,  
the Housing Prioritization List,  
and the VI-SPDAT*



**HEARTLAND  
ALLIANCE  
HEALTH**  
HEARTLAND HEALTH OUTREACH, INC

## **What is Permanent Supportive Housing?**

Permanent Supportive Housing (PSH) is a combination of housing and services designed for individuals with disabilities or complex behavioral health needs. Combining housing and services improves the individual's ability to maintain stable housing and pursue other goals that benefit one's daily life experiences.

## **What is Rapid Re-Housing?**

Rapid Re-Housing (RRH) connects families and individuals experiencing homelessness to housing through financial assistance and targeted supportive services to assist in re-housing them as quickly as possible.

## **What is the Housing Prioritization List?**

The Housing Prioritization List is a centralized database of individuals experiencing homelessness who may have barriers to finding housing. The purpose of the list is to attempt to house individuals with the greatest need by prioritizing based on chronic homelessness, barriers to housing, and urgent health needs.

## **What is the VI-SPDAT?**

The VI-SPDAT is a short questionnaire used to assess and quantify an individual's barriers to housing. This questionnaire covers housing history, legal record, substance use, mental health, medical issues, credit, and other barriers that could lead to housing instability and homelessness. The questionnaires are assigned a value between 0-20. Scores between 0-7 indicate fewer barriers and a lower need for supportive services. Scores between 8-20 indicate a greater number of barriers and a higher need for supportive services.

## **How can I be considered for PSH or RRH?**

To be considered for PSH or RRH, you need to complete a VI-SPDAT with a social service agency and be referred to the Housing Prioritization List by that service provider. To be eligible for PSH, you need to be "chronically homeless."

## **What is "chronically homeless"?**

All individuals must have a documented disability

- AND -

### For non-veterans:

- be living literally on the streets or in emergency shelter for at least one consecutive year
- OR -
- experienced 4 or more episodes of homelessness in the past 3 years, equaling at least 12 total months

### For veterans:

- be in any form of non-permanent housing for at least one consecutive year
- OR -
- experienced 4 or more episodes of homelessness in the past 3 years, equaling at least 12 total months

## **Where can I complete a VI-SPDAT?**

You can complete a VI-SPDAT with any social service agency that provides homeless services. Below is a list of some common locations:

- Call the Housing Resource Line  
1-855-510-2323 Opt. 1, Opt. 1
- Visit the Housing Resource Desk  
1819 Aberg Ave. (M-F 8:00am-4:30pm)
- Connect with Porchlight Outreach on the 2nd floor of the Central Library  
201 W. Mifflin St. (M-Sat. 9:00am-5:00pm)
- Consult Tenant Resource Center  
1202 Williamson St. (M-F 9:00am-6:00pm)



## **So I did a VI-SPDAT...Now what?**

If a housing opportunity should arise and a housing provider is assigned to your referral, you will be contacted. Outreach is persistent, so don't worry about being contacted!

## **...But when will I get housing?**

The Housing Prioritization List does not work like a first come, first served wait list. Because it attempts to house those most in need, there is no time frame that can be given on when you can expect housing as the list is always changing. Instead, think of it as a plan B and continue pursuing every available option for housing.

## **It's been awhile, so where am I at on the list?**

You should never need to check where you are at on the list. The only reason to have a social service provider check the list is:

- If you are concerned your housing history was not documented correctly.
- If you, for any reason, did not answer questions on the VI-SPDAT truthfully.
- You have experienced new barriers or had a major development in your life.
- To update contact information.