

## Resource: Case Management

Demographic Served	Agency, Address Contact info	Description of services
Persons who are HIV and AIDS infected	<b>AIDS Resource Center of Wisconsin (ARCW)</b> 600 Williamson Street, Suite H Madison, WI 608-252-6540 www.arcw.org	AIDS Resource Center provides leadership in serving persons who are HIV and AIDS infected with medical, social service, and educational efforts. For persons/families with HIV/AIDS who are homeless, ARCW provides assistance in: locating emergency housing, short-term financial assistance to help pay housing costs, placement in long-term financial assistance programs, and referrals to additional health and social services. ARCW tailors its housing program to help people with HIV as well as chronic mental illness or substance abuse issues. Individuals receive counseling, support services and rent assistance to reduce or eliminate behaviors that may prevent them from maintaining secure housing. ARCW owns and operates housing facilities in Milwaukee that include a 15-bed SRO building, a 6-unit three-bedroom apartment building for families, and a duplex with 2 three-bedroom units for families. <b>Case Management, Info &amp; Referrals</b>
Substance Abuse, Mental health (Women)	<b>ARC Community Services, Inc</b> 2001 West Beltline Highway, Suite 102 Madison, WI 608-278-2300 www.arccommserv.com	ARC provides residential, day treatment, and outpatient substance abuse and mental health women-specific treatment services, with a special day treatment program for pregnant and postpartum women. ARC, under contract with the Department of Corrections, also operates a 15 bed facility and a 12 bed facility for women and a 12 bed facility for women with infants. ARC is the site of an Urban/Rural Women's Alcohol and Other Drug Abuse Treatment Project charged with meeting the special needs of women with substance use disorders by emphasizing parenting education, vocational and housing assistance and coordination with other community programs.  <b>Case Management, Housing Programs, Mental Health/AODA</b>
Youth 14-23, Young Women, LGBTQ Teens, Young Adults	<b>Briarpatch Youth Services, Inc.</b> (formerly known as Youth Services of Southern Wisconsin) 2720 Rimrock Road Madison, WI 608-251-1126 www.briarpatch.org	Briarpatch Youth Services is a private, non-profit organization that provides innovative services dedicated to strengthening and improving the lives of youth, their families and our community. Briarpatch operates the Runaway and Homeless Youth Program which provides services to run away, homeless, and throwaway youth and their families. Services provided include counseling, case management, food, clothing, emergency shelter, and a 24 hour help-line. The agency also provides group counseling and case management services for young women (CHOICES); for gay, lesbian, bisexual, transgender and questioning teens (Teens Like Us); and for parents who have children/teens who are struggling with mental health problems, identity issues, academic concerns, or alcohol/drug abuse. Briarpatch is licensed by the State of Wisconsin as a Child Placing Agency, and the organization licenses several short-term foster homes which provide emergency shelter for runaway and homeless youth. In 2014, the agency launched the Transitional Living Cooperative, which provides temporary housing and case management services for 18-22 year old youth. The agency utilizes 75-100 volunteers annually to assist with service provision. <b>Basic Needs, Case Management, Info &amp; Referrals, Shelter</b>

Homeless Persons	<b>Central Library</b> 201 West Mifflin Street Madison, WI 608-266-6300 <a href="http://www.madisonpubliclibrary.org">www.madisonpubliclibrary.org</a>	The Central Library serves as a resource for the general public as well as many homeless persons who not only use the computers and reading materials but also find shelter during cold weather. Library staff balances the needs of all users of the facility in order to provide quality environment and services for everyone. <b>Case Management, Info &amp; Referrals</b>
Poverty affected individuals and families, Veterans	<b>Community Action Coalition for South Central Wisconsin, Inc. (CAC)</b> 1717 North Stoughton Road Madison, WI 608-246-4730 <a href="http://www.cacscw.org">www.cacscw.org</a>	Founded in 1966, Community Action Coalition for South Central Wisconsin, Inc. (CAC) has created and operated a wide variety of programs aligned with our mission. CAC actively engages all parts of our communities in the struggle to eliminate poverty. We build on the strengths, assets and capacities of low-income people and communities to develop solutions to poverty. Our five-year goals include helping people develop the capacity, knowledge and skills necessary to improve their economic and social circumstances and ensuring that people develop assets that enable them to strengthen their economic futures.  <b>Basic Needs, Case Management, Financial Assistance, Housing Programs, Info &amp; Referrals, Veterans</b>
Early Head Start Families	<b>Dane County Parent Council, Inc.</b> 2096 Red Arrow Trail Madison, WI 608-275-6740 <a href="http://www.dccpcinc.org">www.dccpcinc.org</a>	The Dane County Parent Council is a community-based private non-profit agency that sponsors a variety of child development and family support programs including Early Head Start, Head Start, and Hope House. Hope House provides housing for three Early Head Start families at a time. Hope House provides families with case management support, including assistance with employment, education, parenting skills and child care as needed. Families receive staff support in obtaining needed services and help in finding permanent housing. Hope House staff continues to provide case management for a year after leaving for permanent housing to increase the chances that the family will remain stable. <b>Basic Needs, Case Management, Childcare, Healthcare, Info &amp; Referrals, Schools, Transportation</b>
Domestic Violence Victims and their families	<b>Domestic Abuse Intervention Services (DAIS)</b> 2102 Fordem Avenue Madison, WI 608-251-1237 <a href="http://www.abuseintervention.org">www.abuseintervention.org</a>	The mission of DAIS is to empower those affected by domestic violence and advocate for social change through support, education, and outreach. Since 1977, DAIS has worked passionately and effectively to ensure the safety and well-being of domestic violence victims and their families, and to change societal attitudes that perpetuate violence and the abuse of power. DAIS offers eight comprehensive crisis intervention, education, and prevention programs: 24-hour Help Line, Legal Advocacy, Crisis Response, Children’s Program, Support Groups, Training and Education, Primary Prevention, and the only Emergency Domestic Violence Shelter in Dane County.  <b>Basic Needs, Case Management, Children's Programming, Emergency Shelter for Domestic Violence Victims and their Children, Financial Assistance, Info &amp; Referrals</b>

Older Adults with disabilities	<b>Independent Living, Inc.</b> 2970 Chapel Valley Road, Suite 203 Madison, WI 608-274-7900 www.IndependentLivingInc.org	For more than 40 years, Independent Living, Inc. has been helping older adults and those with disabilities manage their independence. This is accomplished through comprehensive in-home services, skilled home health care, and independent and supportive housing. Housing options are available in Madison, Fitchburg and Sun Prairie; in-home services are offered primarily in Dane and Green counties. A local, nonprofit organization, Independent Living administers grants for in-home services, caregiver respite, and home safety changes. Additional in-home services include Evening Meals on Wheels, medication management, personal care, and home chores. Our Medicare-certified home health care agency offers nursing care, wound care, and physical/occupational/speech therapy. A large volunteer department provides companionship, telephone reassurance, Meals on Wheels and Kibble on Wheels deliveries, and much more. Through our homelessness prevention program, we provide income-based housing in both Madison and Fitchburg.  Case Management, Disability, Elderly, Healthcare, Housing Programs, Info & Referrals
Incarcerated parents with young children and formerly incarcerated individuals	<b>Madison-area Urban Ministry (MUM)</b> 2300 South Park Street, Suite 2022 Madison, WI 608-256-0906 www.emum.org	Madison-area Urban Ministry, Inc. (MUM) is a nonprofit interfaith social justice organization that convenes individuals and faith communities in the greater Dane County area in order to identify, study, urge action, and work together for social justice in the broader community. MUM has spurred social change in and about Dane County since 1971. MUM's mission statement is "standing with the poor and hurting, neighbors working together for social change." MUM is often a voice for faith communities in society and is a conduit of information from society to faith communities. MUM promotes interfaith cooperation and collaboration, convenes and links people of faith communities to engage in social action, advocates for low income people, and emphasizes change in systems. Current MUM direct service programs include: Mentoring Connections--matching children who have an incarcerated parent with screened and trained adult mentors, Family and Reading Connections, helping maintain the parent-child bond between incarcerated parents and their children, re-entry programming for people returning to the community from prison, including: Circles of Support, The Journey Home, Returning Prisoner Simulation and Just Bakery ( a vocational training program teaching commercial baking skills and assisting with employment search). MUM also serves as the incubator/fiscal agent for Street Pulse Homeless Cooperative, the Allied Drive Neighborhood Association, WI Faith Voices for Justice and Allied Partners. Our Greater Isthmus Group focuses on engaging people of faith in housing issues and our Medical Respite Task force is focused on development of a 24/7 medical respite program for people discharged from the hospitals and in need of recuperative care (tentative start date 12/15).  Basic Needs, Case Management, Employment, Financial Assistance, Info & Referrals
"Qualified households" from Middleton, Cross Plains and West Madison	<b>Middleton Outreach Ministry (MOM)</b> 3502 Parmenter Street Madison, WI 608-836-7338 www.momhelps.org	Middleton Outreach Ministry is a local, non-profit agency serving low income households in Middleton, Cross Plains and West Madison to addresses north of the beltline and west of Midvale Blvd. They provide food, clothing and limited assistance with rent, utilities, security deposits and auto repairs to qualified households. Prior to receiving services persons must meet with a Case Manager to determine eligibility.  Basic Needs, Case Management, Financial Assistance, Food, Info & Referrals, Transportation

<p>Families with children in the Middleton-Cross Plains Area School District</p>	<p><b>Middleton-Cross Plains Area School District Transitional Education Program</b>  7106 South Avenue  Middleton, WI  608-826-7766  <a href="http://www.mcpsd.k12.wi.us/parents/parent-resources/general-information">www.mcpsd.k12.wi.us/parents/parent-resources/general-information</a></p>	<p>The Middleton-Cross Plains Area School District Transitional Education Program provides support to our students and families who are experiencing homelessness, in order to maintain educational stability and to support success in school. The program is guided by the McKinney-Vento Homeless Assistance Act. Our services provide enrollment assistance, transportation, waiving school fees and breakfast/lunch costs. The program also collaborates with community partners to provide additional assistance with housing and other resource support. The program also provides professional development to district staff and the community.</p> <p>Basic Needs, Case Management, Info &amp; Referrals, Schools, Transportation</p>
<p>LGBTQ Individuals &amp; Families</p>	<p><b>OutReach, Inc.</b>  2701 International Lane, #101  Madison, WI  608-255-8582  <a href="http://www.lgbtoutreach.org">www.lgbtoutreach.org</a></p>	<p>OutReach is a community center for Madison and south central Wisconsin's lesbian, gay, bisexual and transgender (LGBT) community and has provided services for over 30 years. Their mission is to promote equality and quality of life for LGBT people. OutReach works with emergency shelter programs when needed to help provide services to the transgender homeless population.</p> <p>Case Management, Financial Assistance, Info &amp; Referrals</p>
<p>Families &amp; Individuals</p>	<p><b>Porchlight, Inc.</b>  306 North Brooks Street  Madison, WI  608-257-2534  <a href="http://www.porchlightinc.org">www.porchlightinc.org</a></p>	<p>The mission of Porchlight is to provide emergency shelter, food, employment services, counseling, and affordable transitional and permanent housing to homeless people in the Dane County area. Porchlight's services are designed to foster independence and the transition into permanent housing and employment. Porchlight currently houses and case manages 308 residents through 24 locations of affordable housing programs. Programs are available to families and individuals in each stage of transition from homelessness to economic independence.</p> <p>Case Management, Housing Programs, Info &amp; Referrals, Shelter</p>
<p>Men &amp; Women with persistent Mental Health issues possibly with an additional drug or alcohol addiction</p>	<p><b>Safe Haven</b>  4006 Nakoosa Trail  Madison, WI  608-241-9447, ext. 10  <a href="http://porchlightinc.org/safe-haven/">porchlightinc.org/safe-haven/</a></p>	<p>Safe Haven is a shelter that serves men and women with severe and persistent mental health issues by stabilizing their lives through treatment, medication, and counseling. Also located at Nakoosa Trail is the PTO Program that provides housing with a sober, supportive living environment for men and women that have become homeless due to alcohol or drug addiction. About 75% of clients have a dual diagnosis of mental illness and history of drug or alcohol addiction. At this location there are 14 temporary units for men and women to stay up to two years. Daytime "drop-in" clients may also receive three free meals daily, showers, laundry facilities and access to AA, NA, and Smart recovery group therapies.</p> <p>Case Management, Housing Programs, Mental Health/AODA, Shelter</p>

Single Women and Families	<p><b>Salvation Army</b>          630 East Washington Avenue          Madison, WI          608-256-2321  <a href="http://www.salvationarmydanecounty.org">www.salvationarmydanecounty.org</a></p>	<p>The Salvation Army is a multi-faceted agency that is part of an international effort to provide assistance to those in times of crisis. Locally the Salvation Army operates a community recreation center, social services, including emergency shelters for families and single women, and church center. The Salvation Army is the gatekeeper for both families and single women and is often called upon to place individuals in other Homeless Services Consortium agency beds. The Salvation Army provides intensive case management to households in shelter, as well as those seeking housing stabilization in the community.</p> <p>Basic Needs, Case Management, Financial Assistance, Food, Healthcare, Housing Programs, Info &amp; Referrals, Shelter</p>
Women with Children and Single Women	<p><b>St. Elizabeth Ann Seton House</b>          1301 Williamson Street          Madison, WI          608-819-1061  <a href="http://www.svdpmadison.org">www.svdpmadison.org</a></p>	<p>St. Elizabeth Ann Seton House is a transitional housing program operated in Madison by the Society of St. Vincent de Paul. It is a program that, in addition to transitional housing, provides case management, support services, referrals, and advocacy for women with children and single women. Seton House also provides temporary, 30 day emergency housing for homeless women connected to the Wisconsin Department of Corrections by referral only.</p> <p>Basic Needs, Case Management, Housing Programs, Info &amp; Referrals, Mental Health/AODA, Shelter</p>
Families and Individuals in the Stoughton Area	<p><b>Stoughton Area Resource Team, Inc. (START)</b>          248 West Main Street          Stoughton, WI          608-577-5650  <a href="http://www.startstoughton.org">www.startstoughton.org</a></p>	<p>The Stoughton Area Resource Team (START) was founded in 2002, serving families and individuals who reside in the Stoughton Area School District. The Stoughton Area Resource Team provides a safety net for families and individuals in crisis. It links Stoughton area residents under the age of 55 with community resources, offers advocacy and provides support in housing, utilities, transportation, health, and employment. START provides case management as well as short-term financial assistance when appropriate.</p> <p>Basic Needs, Case Management, Financial Assistance, Info &amp; Referrals</p>
"Individuals in Need in the Stoughton Area School District"	<p><b>Stoughton United Ministries (SUM)</b>          525 Lincoln Avenue          Stoughton, WI          608-873-6112  <a href="http://www.stoughtonunitedministries.com">www.stoughtonunitedministries.com</a></p>	<p>Stoughton United Ministries works collaboratively with area agencies to provide specialized resources for individuals in need who are living in the Stoughton Area School District. For transportation information, call (608) 205-2800. For housing and employment services, call (608) 873-3273.</p> <p>Case Management, Transportation</p>

<p>Homeless Individuals with a substance abuse and/or mental health disorder</p>	<p><b>Tellurian UCAN</b> 300 Femrite Drive Monona, WI 608-222-7311 www.tellurian.org</p>	<p>Since 1971, the mission of Tellurian has remained the same: to provide a continuum of innovative treatment and other services in an environment “Where Recovery Becomes Reality” to all those struggling with alcoholism, substance abuse disorders, and/or mental health disorders. Operating as a 501-(c)-3 human services agency, each of Tellurian’s more than 20 programs and services has been developed and designed to allow each individual the opportunity to rebuild his or her life. Each year, Tellurian’s 150 staff provides approximately 7,500 participant encounters via treatment and other services.</p> <p>Tellurian’s homeless services evolved as an effort to provide housing stability to people with unstable conditions and circumstances. Since 1986, Tellurian has worked directly with homeless individuals and families and helped numerous clients in breaking the cycle of homelessness. Tellurian has operated a continuum of homeless services including emergency shelter, transitional housing, permanent housing, street outreach and consumer training. Tellurian currently operates five homeless specific programs: Transitional Housing Program (THP) for single homeless persons with mental health and/or substance use disorders, Start On Success (SOS), transitional housing for homeless families, Willy Street SRO and Permanent Housing Program (PHP), permanent housing for single homeless persons with serious and persistent mental illness, and ReachOut, a homeless outreach program for people with mental illness. Tellurian’s family of services also includes Dane County Detoxification and Treatment Readiness Center, residential and outpatient substance use treatment programs, mental health outpatient clinic, case management programs, mental health crisis stabilization programs and group homes.</p>
<p>Pregnant young single women (18- 26)</p>	<p>The Elizabeth House 1350 MacArthur Road Madison, WI 608-259-1606 www.carenetdane.org/friends/elizabet hhouse.html</p>	<p>Care Net’s residential maternity and parenting program, The Elizabeth House, is a six to twelve month program for young single women (ages 18-26) who are pregnant and want a new start. At The Elizabeth House you will have the opportunity to participate in a goal-oriented program that offers a supportive and safe living environment to carry out your pregnancy with free services such as Childbirth and parenting education, adoption education, money management and nutrition classes, support for setting and reaching personal goals and improving life skills, and an opportunity to achieve physical well-being, emotional healing and spiritual growth.</p> <p>Basic Needs, Case Management, Healthcare, Housing Programs, Info &amp; Referrals</p>
<p>Families</p>	<p><b>The Road Home Dane County</b> 128 East Olin Avenue, Suite 202 Madison, WI 608-294-7998 www.trhome.org</p>	<p>The Road Home Dane County (formerly Interfaith Hospitality Network) provides opportunities for homeless children and their families to achieve self-determined goals and affordable, stable housing. The Road Home provides family shelter in collaboration with the local faith community. The Road Home also has several different housing programs for families. Most housing programs are a collaboration with The Salvation Army and YWCA Madison (Rapid Rehousing, Second Chance, House-ability). The Road Home also owns and operates 30 units of affordable housing through the Housing &amp; Hope program. All shelter and housing programs provide intensive case management services to everybody in the family.</p> <p>The Road Home does NOT have its own waiting list for shelter; The Salvation Army is the gatekeeper for all homeless families.</p> <p>Basic Needs, Case Management, Financial Assistance, Housing Programs, Info &amp; Referrals, Shelter</p>

Veterans	<b>Veterans Assistance Foundation, Inc.</b> 312 Superior Avenue Tomah, WI 1-866-823-8387 www.vafvets.org	<p>The Veterans Assistance Foundation (VAF) is a nonprofit corporation established in 1994 to provide transitional housing for homeless veterans. The VAF operates housing programs in the state of Wisconsin, located at the VA Medical Center in Tomah (60 beds), 3 additional locations in the city of Tomah (12 beds), on the grounds of Central Wisconsin Center in Madison (7 beds), Chippewa Falls (30 beds), King (26 beds), and Union Grove (30 beds). Their mission is to assist homeless or those veterans at risk of becoming homeless by providing a safe and secure environment through which they can access a wide array of services.</p> <p>Case Management, Healthcare, Housing Programs, Info &amp; Referrals, Veterans</p>
Veterans	<b>Veterans Medical Center</b> 345 West Washington Avenue, #501 Madison, WI 608-280-2095 www.madison.va.gov	<p>The VA Medical Center provides comprehensive services to eligible veterans that include medical care, mental health evaluation and treatment, substance abuse treatment, and benefits counseling. Homeless veterans are served through services provided at 345 W Washington Ave Suite 501 and include assistance with housing and legal issues. The VA also conducts homeless outreach within the county, working with agencies and community organizations to identify veterans in need. They also partner with not-for-profit Veterans Assistance Foundation to provide transitional housing and services for veterans.</p> <p>Case Management, Disability, Healthcare, Housing Programs, Info &amp; Referrals, Legal Assistance, Mental Health/AODA, Transportation, Veterans</p>
Veterans	<b>William Middleton Memorial Hospital</b> 2500 Overlook Terrace Madison, WI 608-256-1901 www.madison.va.gov	<p>The VA Medical Center provides comprehensive services to eligible veterans that include medical care, mental health evaluation and treatment, substance abuse treatment, and benefits counseling. Homeless veterans are served through services provided at 345 W Washington Ave Suite 501 and include assistance with housing and legal issues. The VA also conducts homeless outreach within the county, working with agencies and community organizations to identify veterans in need. They also partner with not-for-profit Veterans Assistance Foundation to provide transitional housing and services for veterans.</p> <p><b>Case Management</b>, Disability, Healthcare, Housing Programs, Info &amp; Referrals, Legal Assistance, Mental Health/AODA, Transportation, Veterans</p>

Women and Families	<b>YWCA Madison</b> 101 East Mifflin Street, Suite 100 Madison, WI 608-257-1436 (option 2) www.ywcamadison.org	<p>The YWCA Madison is a nonprofit membership organization founded in 1909 as a member of the YWCA USA. YWCA is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all. To fulfill this mission, the YWCA Madison: supports people in housing &amp; shelter, helps people improve their financial situations through job training &amp; transportation and advances race &amp; gender equity to create a more inclusive community.</p> <p>The YWCA Madison provides affordable housing for single women and small families, as well as a family shelter at its building on the Capitol Square. With its partners The Road Home, Salvation Army and the United Way, the YWCA Madison also provides several community-based Housing First programs. Housing First programs help homeless families secure permanent housing as quickly as possible and provide intensive stabilizing support services to prevent a recurrence of homelessness. The program also supports participants as they pursue financial stability and other personal goals.</p> <p>The YWCA Madison delivers job training programs, such as Construct-U, which prepares graduates for work in the road construction industry and the skilled trades, and YWeb Career Academy, which trains graduates in computer programming. The agency also provides YW Transit which provides safe rides to get people to and from work as well as the Driver's License Recovery program, which assists individuals in achieving economic prosperity and security by addressing the growing issue of the loss of a driver's license for people who live at or below the poverty level. These programs are hosted at the YWCA Empowerment Center (3101 Latham Drive).</p>
Unhoused individuals & Families	<b>The Tenant Resource Center</b> 1202 Williamson Street Madison, WI 608-257-0006 x 5	TRC-Homeless Services: (608) 257-0006 x 5 Assistance finding housing, including limited case management, outreach and rapid rehousing services. Dane County residents, including City of Madison (free service) Spanish and Hmong services for people at risk of homelessness City of Madison only (free service)
Pet Owners WISCares 608-263-7600	WisCares	608-268-7600 (Limited Case Management)
People with chronic illnesses or in need of Palliative care	MACH1                                      Dr. Ann Catlett anncatlett@yahoo.com	Medical CM and advocacy– for Homeless People with Chronic illnesses or in need of palliative care
Women, Sr. Women, LGBT Women	Women in Transition 2842 Moland St Madison, WI 53704	Intake is 608-244-2046
Senior Citizens	Interfaith Hospitality Network of the Madison Area Madison, WI 53715	Interfaith Hospitality Network: 608-294-7998
People with Mental Illness, Also Low income Senior Citizens	Goodwill Industries Of South Central Wisconsin Location is 1302 Mendota St Madison, WI 53714	Goodwill Industries: (608) 246-3140 ext. 142 Low income but permanent and affordable housing is administered for individuals with mental illness and also low-income senior citizens. A partner is HUD / US Department of Housing And Urban Development, and they require individuals to pay a portion of the rent.